



## FOUR AGREEMENTS OF TEAMWORK

Have you ever wondered “How can we maximize every individual’s contribution to our team process, and simultaneously create camaraderie?”

### DESCRIPTION:

In this workshop, participants discover how to help team members work from their strengths, value others and achieve breakthrough performance. Through experiential activities your staff will not only understand the importance of working together, but practice the skills and techniques taught. This course affects your bottom line immediately!

### WHO SHOULD ATTEND?

Individuals working together who would like to improve trust, reduce stress, enhance communications and build camaraderie. This workshop is suitable for executives, managers, supervisors, and all staff levels, and is customized for each respective group.

**DURATION:** 16-32 hours

### CONTENT:

- Course Objectives
- Working Together As A Team
- Team Characteristics
- Benefits of Teamwork
- Behavior Styles
- Strategies for Blending and Valuing Differences
- Identifying Success
- Team Phases
- Team Roles
- Developing Listening Skills
- Dealing with Conflict
- Creative Problem Solving Techniques
- Decision Making Techniques
- Plan for Success
- Building the Team (for management)

### OBJECTIVES:

By the end of this session you will be able to:

- Identify the characteristics of high-performing teams.
- Understand and appreciate various roles and phases of a team.
- Appreciate and optimize differences in behavioral styles.
- Evaluate team performance.
- Improve listening skills.
- Facilitate difficult team conflict.
- Apply problem solving techniques and decision-making processes in groups.